

## CAPABILITY STATEMENT

### What we do

Based on the Australian Cyber Security Centre's (ACSC) Essential Eight Maturity Model (October 2021), our team works with clients to understand and improve an organisation's cyber maturity level.

We firstly establish a baseline of your current maturity level by capturing an overview of the hardware, operating systems, applications, and current security measures in place, followed by undertaking an objective initial assessment utilising our Essential Eight Assessment Tool.

Baselining your current maturity model with the information you provide enables our engineers to undertake a further in-depth risk assessment and develop an organisation specific improvement plan to implement strategies to mitigate cyber security incidents.

The Australian Signals Directorate (ASD) found that when operating effectively, the Essential Eight mitigates 85% of targeted cyber-attacks.

### What sets us apart

Being a Managed Service Provider places us in a position to not only offer strategic consulting services, but we are also able to indicate exactly how much it may cost to keep you, your people, and your data safe. Better yet, we can take care of the implementation and project management of any identified mitigation strategies. This means you can be assured that our IT strategy recommendations are implemented effectively.

Some of the solutions we offer to mitigate risks and ensure our client's security posture is robust and IT assets are compliant and continuously monitored to be safe, secure, and resilient are:

- Unified Threat Management and Firewall protection against intruders, virus, spam, and data leakage
- Risk assessment and mitigation strategy
- Remote Backup, storage and access
- Remote server replication
- Infrastructure monitoring and alerts 24/7
- Disaster recovery planning with Recovery Point Objective (RPO) and Recovery Time Objective (RTO) assessment
- Business Continuity reviews
- Security procurement
- Security Policy and Procedure documentation development

### What next

We work collaboratively with clients to achieve an optimal balance between time, cost, and quality of outcomes. If you like the sound of how we work and are looking to better understand and improve your cyber security, then get in touch!

## Who we are

Blackbird IT exists to facilitate and empower our staff and customers to realise their potential.

We strategically implement technology in organisations across the country, delivering precise IT recommendations to suit users, industry, budget, and goals.

You're after great business results. We're out to help you achieve it. We design and implement key technology solutions and align their benefits to business outcomes such as productivity, compliance, and risk mitigation.

## Expertise

We are resourced with highly experienced advisors, engineers, IT specialists, and project managers.

They have extensive experience with continuous improvement processes, regulatory compliance, and risk management in highly regulated and fast-paced industries.

Our greatest resources are the expertise of our people, the customer first culture in which we operate and our core values that our team embodies.

## Contact us

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